

Preface

We sincerely appreciate your continued patronage of Toshiba semiconductor products. This handbook describes the Toshiba concept of quality and reliability (Q&R) as it concerns our semiconductor products, and highlights recent Q&R activities undertaken by Toshiba.

While the electronics industry strives for more efficient ways to conserve energy, reduce labor and globalize operations, our products continue to advance technologically, to diversify and to shrink in size.

Aware of the recent trends in the electronics industry, the Toshiba Semiconductor Group keeps pace with the growing and changing needs of its customers by emphasizing strong support for product improvement and research. Toshiba is always seeking higher levels of Q&R to ensure full satisfaction for our customers.

We hope this handbook will help you understand the process by which Toshiba manages the Q&R of its products. We hope also that it will become a useful tool in the development of your own product lines. We recommend that you use this handbook in conjunction with other Toshiba databooks and manuals.

Toshiba continues its commitment to innovation and improved technologies to meet the current and future needs of our customers. We appreciate your guidance and continued support.

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